



January 26, 2011

To Our Clients:

Pinnacle is nearing the completion of the first phase of the new software system upgrade. We will be rolling out the new software to clients in incremental phases to allow each module or segment to be fully tested and operational.

In the near future, we will be contacting individual clients as we migrate them to the new software. At that time, they will begin to enjoy new capabilities such as:

- Online report retrieval
- Access and ability to update their employees' information online
- Online Benefits enrollment and termination
- Online time reporting information

We will be providing regular updates on our progress and what it will mean to you.

*Albert Martinez*

Albert Martinez  
President and CEO